



## ***Leveraging Technology To Support Special Education***

*The e-IEP PRO® has been designed to shift the maintenance and support burden from your technologists to our internal professionals.*

<p><b>System Reliability</b></p>	<p><b>e-IEP PRO®</b> Data Center connects to the Internet with four redundant DS3 connections to Tier 1 Internet providers AT&amp;T, Level 3, Sprint, and XO Communications. This configuration allows the e-IEP PRO® to operate quickly and respond to users' demands with little or no delay. Additionally, our Data Center has been able to achieve uptime Internet connectivity rates of better than 99.6%.</p>
<p><b>Security</b></p>	<p><b>e-IEP PRO®</b> complies with FERPA guidelines and provides for data backups, firewall protection, disaster recovery, SSL encryption, and all other services and protections expected in the management of your student and confidential data.</p>
<p><b>Satisfied User Base/ Technical Support Services</b></p>	<p><b>e-IEP PRO®</b> has been designed by special education professionals, ensuring that its strong user-friendliness meets the specific needs of the various special education users. Our technical support staff has an excellent reputation for their commitment to the user and willingness to go the extra mile. The designated user (primary contact) will reach a technician from 8:30 a.m. to 6:00 p.m. (EST). After hours and scheduled support is also provided.</p>
<p><b>Compatibility</b></p>	<p><b>e-IEP PRO®</b> operates on both MAC and PC platforms. The system utilizes standard Microsoft technologies that are kept current to adjust to the evolving technology requirements of our customers.</p>
<p><b>Standardized</b></p>	<p><b>e-IEP PRO®</b> is 100% browser-based and does not require any proprietary software. It runs under either the Microsoft Explorer or Mozilla FireFox browsers. Both browsers are available at no cost. No additional software requirements also means the system runs much faster and require less computer resources.</p>
<p><b>Data Transfer Capability</b></p>	<p><b>e-IEP PRO®</b> data can be easily transferred between districts who utilize the e-IEP PRO providing significant data-entry time savings and increased consistency in special education documentation.</p>
<p><b>Integration with Student Information System</b></p>	<p><b>e-IEP PRO®</b> has been installed at numerous schools and districts nation-wide. Given our varied user base, we have significant experience working with disparate data sources and ensuring data security. Existing student data can easily be loaded and routinely synchronized with the data stored in the e-IEP PRO®.</p>
<p><b>Excellent Training and Support Services</b></p>	<p><b>e-IEP PRO®</b> includes a minimum of one full-day of on-site training. Additional days of training, as well as web conference training sessions, are also available. In-state reps are available to work with users at their site.</p>

**For More Information Contact us at 1-877-879-3564.**